

Our community faces unique challenges around flooding, infrastructure, and agency coordination.

As winter weather returns, OneShoreline is working with the San Mateo County Department of Emergency Management, City of San Bruno, Rise South City, and Climate Resilient Communities to better share information, provide support through severe weather events, and promote community action to keep you and your family safe.

If you have questions, or are willing to share photos, videos, or experiences of storm impacts with us, please email info@oneshoreline.org.

Our objectives are to:

- Improve communication and information sharing between neighbors, community, and local agencies.
- Recognize how flooding has impacted you and continues to threaten our community.
- Take action to address impacts and keep you safe.

Last updated: October 2025

SANDBAGS

Sand, bags and shovels to fill your own sandbags are provided at the **City Hall Parking Lot** south of 555 El Camino Real. Call **(650) 616-7096** to verify availability.

WHO TO CALL

Call 2-1-1

or text your zip code to 898211

Connect with local community services such as food, shelter, child care, and senior services.

(650) 616-7100

San Bruno Police Non-Emergency

(650) 616-7096

San Bruno Fire Non-Emergency

For emergencies, call 9-1-1

About Rise South City

Rise South City seeks to unite frontline communities, allies, and organizations toward resilient, regenerative, and equitable neighborhoods. Learn more at risesouthcity.org.

About CRC

Climate Resilient Communities (CRC) works to empower community voices to implement frontline and locally-led climate solutions that result in immediate & tangible improvements in the lives of residents. Learn more at crrcommunities.org.

About OneShoreline

OneShoreline is an independent government agency that works across jurisdictions to inform local policies and plan and build solutions to the climate change impacts of sea level rise, flooding, and coastal erosion.

STORM SEASON SAFETY

for Residents and Business in San Bruno's Belle Air Neighborhood



OneShoreline
Building Solutions for a Changing Climate



PREPAREDNESS CHECKLIST

- Sign up for local emergency alerts** at tinyurl.com/smc-alert and add your address so you receive alerts that apply to your neighborhood.



- Install the Genasys Protect App.** Belle Air is Zone SB-E017. Get familiar with how to access the mapping function so you can track evacuation orders.

- Pack a "Go Bag."** Pack important documents ahead of time. Be ready to grab keys, wallet, phone and charger, medication, and 3 to 7 days worth of personal items.



- Make a "Stay Box".** Pack supplies for each member of your household to stay safe at home with no water or power.



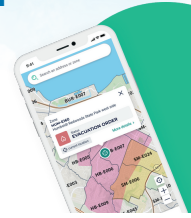
Supply Kit Link

- Move sensitive items to higher elevations.** Keep important documents, keepsakes, or expensive electronics at higher levels in your home.

- Ready your flood protection.** Have sandbags and plastic sheeting, sump pumps, hoses, and other floodwater management equipment ready.

DURING A STORM

Monitor emergency alerts. Periodically check the Genasys Protect app for your zone and be on the lookout for texts from SMC Alert.



Obey Evacuation Orders. Follow instructions from authorities to evacuate or shelter in place. If you need to evacuate, know that public shelters serve everyone and no one can ask for your ID.

Move to higher floors. If you are trapped inside by floodwaters, move to higher floors or the roof, but not attics. **CALL 911.**

Avoid Flood Waters. Never walk or drive through floodwater. Floodwater may be deeper than you think and can sweep you or your car away. *As little as 6 inches of water can make you call. Just 12 inches of water will float many vehicles.*



Seek shelter. If you are outside during a storm, find shelter immediately. Stay away from trees and power lines, especially watch for flying debris.

Steer clear of power lines. Never go near downed power lines. If a power line falls on your vehicle, call 911 and stay inside until trained personnel can remove it.

Gas safety. Do not use a gas stove or oven to heat your home. Only use a generator outside, at least 20 feet from doors and windows. Do not use generators in wet conditions. *Never use a generator indoors because its poisonous exhaust can kill in minutes.*



RECOVER FROM A FLOOD

- If you had to evacuate, wait until officials say it is safe to go home.



- Do not drive around barricades.
- Once you go home, document any damage with pictures.
- Do not let children play in floodwater or play with toys or anything that got wet until they have been disinfected.
- Do not drive or walk through areas with flooding or downed trees. There may be power lines or debris hiding below the surface.



County guidelines on floodwater safety

Reach out to your neighbors. Talk about how you could work together to help keep each other safe, including collecting phone numbers for use during emergencies.